



## Projeto VISIT – *Victim Support for Identity Theft*

Lisboa, 30 Outubro 2015

# Descrição

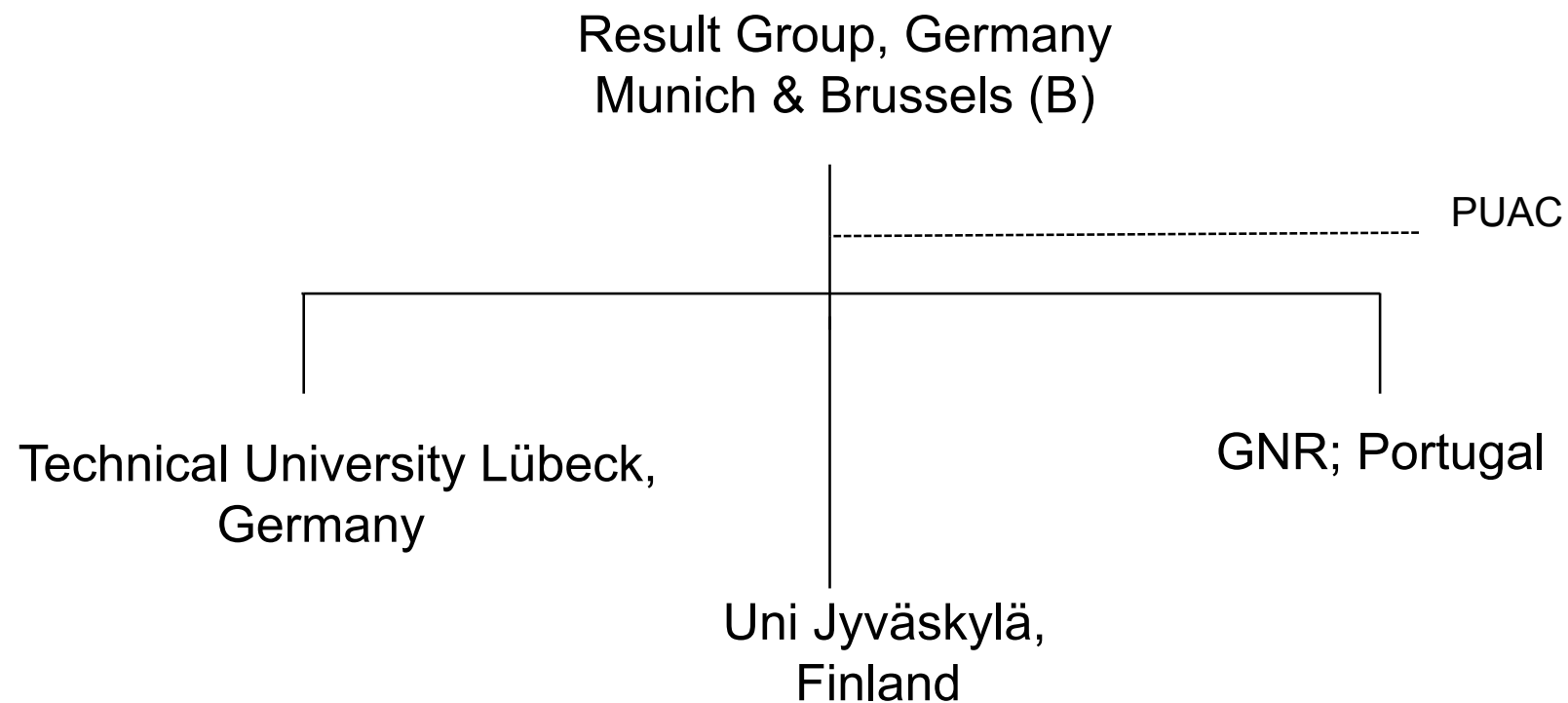


- **Título do projeto:** VISIT – Victim Support for Identity Theft.
- **Financiamento:** Comissão Europeia/Directorate General Home Affairs/2013/ISEC/Prevention of an Fight Against Crime
- **Organização/ parceiro líder:** Result Group GmbH.
- **Outros parceiros:** Technical University Lübeck, Uni Jyväskylä, GNR.
- **Período do projeto:** 1 setembro 2014 a Janeiro 2017.



A sua finalidade consiste em **identificar** as ameaças criadas pela **exploração e manuseamento ilícito da identidade**, com recurso a técnicas online, de forma a **aumentar a sensibilidade** dos cidadãos para a adoção e promoção de estratégias que permitam melhor gerir a respetiva identidade.

As duas linhas que consubstanciam o desenvolvimento das atividades repartem-se pelas **áreas da prevenção e recuperação das vítimas** as quais representam as duas faces do impacto deste tipo de ilícitos.



# Objetivos



- Sensibilizar e promover **benefícios práticos** aos cidadãos, comunidades, organizações públicas e privadas e forças policiais, no campo da gestão da identidade.
- Desenvolver **novos materiais e técnicas** de gestão de identidade.
- Complementar e apoiar as **estratégias atuais de prevenção e da fraude** cometida por esta via, na União Europeia.
- Criar uma **mudança de comportamento** para combater as ameaças.

# Objetivos



- Colaborar com as autoridades transnacionais, nacionais e regionais para **providenciar aconselhamento** às atuais e potenciais vítimas de furto de elementos de identificação.
- Criar um **efeito multiplicador** através do envolvimento com um vasto leque de parceiros transnacionais.
- Registrar **estratégias e atividades** no âmbito do projeto VISIT para permitir a transferência para outros EM.

## Objetivos - GNR



- O papel imediato da GNR consiste em ser “end user” do sistema de **e-learning a criar** por este projeto.
- Procurando em simultâneo **caraterizar a realidade nacional** neste domínio, através de uma abordagem junto de entidades nacionais relevantes nesta matéria.
- Conteúdos da plataforma e-learning possam não só vir a ser utilizados pelos **cidadãos e empresas**, potenciais vítimas, mas igualmente pelas **próprias forças policiais**.

# Objetivos - GNR





Recursos irão ser **desenvolvidos em inglês**; traduzidos pelos parceiros.

Os custos relativos à segurança **desincentivam os cidadãos e organizações**, em particular o sector das PME, a investir. A plataforma de e-learning representa um contributo para essa formação.

VISIT irá **influenciar diretamente** um mínimo de 6.000 cidadãos de agências policiais, comunidade e companhias do setor privado durante um período de 24 meses.

## WP0:

- Overall management and co-ordination, reporting
- Liaison with EC; monitoring

Main partner: Result Group

## WP1

- Deliverable reports (state-of-the-art at European, national level, best practice experience and application with LEAs, SMEs, public)
- Co-ordination of partner input

Main partner: Jyväskylä University

*All partners contribute and help*

# Implementação



## WP2:

- Design and technical development of e-learning tool
- Integrate content
- Access and use of web tool, linkage with project website
- Testing and adapting
- Co-ordination of partner input
- Output: handbook, DVD, analysis - how

Main partner: Lübeck University

*All partners contribute and help*

# Implementação



## WP3A / WP3B

### WP3A

- Content development for e-learning tool
- Liaison with LUAS for content and technical functionality

### WP3B

- Testing of e-tool, co-ordination of testing with target groups in partner countries
- Improve e-tool and 2nd testphase

Main partner: Jyväskylä University (A) & Result Group (B)

### WP4

- Communication and PR (flyer, website)
- Closing conference (Nov./Dec.2016)

Main partner: Result Group

*All partners contribute and help*

# Resumo fita do tempo



Activities as listed in Part B the Project Description and Implementation, Part 3	MONTHS																												
	M1	M2	M3	M4	M5	M6	M7	M8	M9	M10	M11	M12	M13	M14	M15	M16	M17	M18	M19	M20	M21	M22	M23	M24	M25	M26	M27	M28	M29
0.1 Management		x											x								x						x		
0.5 Integration					x				x				x				x				x				x		x	x	
0.6 Reporting																													
1.1 Research	x	x	x	x							x	x	x													x	x	x	
1.5 Recommendations				x										x															
1.6 Management		x			x				x				x			x	x				x		x			x	x	x	
2.1 Design											x	x	x	x	x	x													
2.2 Development										x	x	x	x	x															
2.3 WP collaboration	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
2.4 Testing & further development															x	x	x	x	x	x	x	x	x	x					
2.5 Further testing																					x	x	x						
2.6 Functionality & content finalisation																											x	x	
3.1 WP collaboration				x	x	x				x	x	s	s	s	s	s													
3.2 Design				x	x	x				x	x	x	x	x	x	x													
3.3 Development				x	x	x				x	x	x	x	x	x	x													
3.4 WP collaboration	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
3.5 End users	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
3.6 Testing															x	x	x	x	x	x									
3.7 Feedback																x	x	x	x	x									
3.8 WP collaboration																					x								
3.9 Further testing																									x	x	x		
4.1 Planning	x																												
4.2 Implementation	x	x	x	x	x	x	x	x	x	x																			
4.3 Website		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
4.4 Communication		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
4.5 Awareness raising			x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
4.6 Evaluation			x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
4.7 Conference																						x	x	x	x	x	x		

ongoing all partners
  ongoing Result Group
  Workpackage Lübeck
  Workpackage Jyvä

## Página frente

# PROTECT YOURSELF

VISIT – Victim Support for Identity Theft





### WHAT IS IDENTITY THEFT?

Identity theft is stealing someone's identity which means that a person pretends to be somebody else assuming that person's identity, usually as a method to gain access to resources or obtain credit and other benefits in that person's name.



### TYPES OF IDENTITY THEFT

- Identity Cloning: assume his/her identity in daily life
- Criminal Identity Theft: posing as another person when apprehended for a crime
- Synthetic Identity Theft: completely or partially fabricated
- Medical Identity Theft: obtain medical care or prescription drugs
- Child Identity Theft: minors obtain identity, used for personal gain
- Financial Identity Theft: obtain credit, goods and services



### PREVENT IDENTITY THEFT

- Protect your documents and addresses
- Protect your phones and computers
- Protect your accounts and be careful what you post in: Facebook, Twitter, Instagram, Pinterest, etc.

**About VISIT – Victim Support for Identity Theft**  
 29 months long project co-funded by the DG Home Affairs and the European Commission.  
**Aim:** To analyse incidents caused by identity exploitation and illicit online techniques by raising awareness as well as promoting identity management strategies.  
**Partners:** University of Jyväskylä – Finland | Guarda Nacional Republicana (GNR) – Portugal  
 Lübeck University (LUAS) – Germany | Result Group GmbH – Germany

[www.idprotection.eu](http://www.idprotection.eu)

## Página traseira

# VISIT – Victim Support for Identity Theft





### WHAT CAN BE DONE?

**Vigilance is key**

- Is there a law in your country against identity theft?
- Are local Police Forces aware of those illegal practices?
- Be aware of your liabilities against your bank and check your credit status regularly.
- Remember: the longer the criminals stay undetected, the more damage they may cause.
- Stay alert! Be vigilant! Inform us about any incident you might have had.



### DUMPSTER DIVING

**The value of your waste**

- It is not contrary to law, to take other people's waste.
- In most cases, the scenario is as follows: you carry out your garbage, put it on the sidewalk, turn around and walk away. Therefore garbage is now the "common good".
- It's just amazing what can be found in the waste: bank statements, credit card statements, business records and medical histories, old checks and credit cards.
- One man's waste is literally the criminals' treasure.



### EXAMPLES

**What are criminals capable of?**

- Criminals who are in possession of others' personal information can commit a number of criminal acts:
  - They can take a job in your name and receive work accident insurance funds.
  - They can establish and extend a criminal career under your identity.
  - Arrest warrants may be issued under your name.



### FAKE SALES

**Easy to detect?**

- Some are using aggressive sales techniques, mainly on the telephone, not to sell any products, but by trying to steal identities.
- Under the false pretense of making us acquainted with the latest multi-level marketing options, these identity thieves trick us into giving our full names, date of birth, even our addresses and other sensitive data.

# Outras atividades



## Activities Result Group GmbH in Germany:

- Victim – contacts, analysis and support
- Data collection/contacts Law Enforcement/Ministries
- Contact Industrial Security Associations
- Contact Mid Size Company Associations
- Contact Dept Collection Agencies

- O domínio registado é [www.idprotection.eu](http://www.idprotection.eu)
- Promoção de projetos, links diretos para todos os parceiros
- Testar a ferramenta e-learning
- Irá estar ativo mais 12 meses depois do fim do projeto
- Como atingir uma audiência-alvo maior?





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