





PROGRAM

• 08H00 Welcome and Registration

• 09H30 Opening Session

- Catarina Sarmento e Castro, Portuguese Minister of Justice (Pre-recorded speech);
- Katarzyna Janicka-Pawlowska, European Commission Coordinator for Victims' rights Commisioner for Justice;
- Laura Vaik, National Member for Estonia and Acting Chair of the working group on victims' rights at the European Union Agency for Criminal Justice Cooperation (EuroJust);
- João Lázaro, President of the Portuguese Association for Victim Support.

• 10H00 Victims' Right to Information: The Infovictims Model

- Frederico Moyano Marques, Chief Operations Officer and Senior Adviser to the Board of APAV;
- Eike Eberle, Weisser Ring;
- Markéta Vitoušová, Bily Kruh Bezpeci;
- Iro Michael, European Public Law Organisation;
- Algimantas Cepas, Vilnius Institute for Advanced Studies;
- Andrea Poltronieri, Associazione Libra.

• 10H30 Debate: Information and Support to Victims' at Court

Moderator: Frida Wheldon

- Accompaniment of victims of terrorism (Pauline Okroglic, Legal Officer Victim Support and European Affairs, France Victimes)
- To be connected: The system as a potential reparative space for children and young people victims of violence (Cláudia Rocha, Victim Support Officer at APAV)
- Victim Support at Court (Sarah O'Malley, Criminal Justice Policy Officer at the Irish Council for Civil Liberties)
- Project FYDO: Facility dogs assisting victims of crime (Levent Altan, Executive Director of Victim Support Europe)

11H30 Coffee break

12H00 Debate: How to humanise the Criminal Justice System in the Victims' Perspective

Moderator: Levent Altan

- Cristina Soeiro, Forensic Psychologist at the Institute for Judiciary Police and Criminal Sciences and Vice-President of APAV;
- Miguel Carmo, Prosecuter, Adviser of the Attorney General's Office;
- Rosa Jansen, President of Slachtofferhulp Nederland.

13H00 Lunch break

• 14H30 Debate: **Do's and don'ts in communicating with victims**

Moderator: Antony Pemberton

#1 The role of the media in informing, communicating for and with victims

- Sara Melo Rocha, Journalist at CNN Portugal

#2 Support at a Distance

- Bianca Biwer, Federal Executive Director - Weisser Ring Germany

#3 Best Practices in information and communication with victims in the justice system

- Frida Wheldon, Development Director Legal of Affairs at Victim Support Sweden

15H30 Interview: A victim's experience in the justice system Coffee break 15H45 Victims Rights' Package: What Lies Ahead? 16H30 The EU Victims' Rights Package – proposal for revision of the victims' directive Moderator: Rosa Jansen - Katarzyna Janicka-Pawlowska, European Commission Coordinator for Victims' rights Commisioner for Justice - Levent Altan, Executive Director of Victim Support Europe Proposal for a Council of Europe Recommendation on Assistance to Crime Victims - Antony Pemberton, KU Leuven • 17H30 Closing Session - Lucília Gago, Attorney General