



*seminar*

September 19th 2022 | Lisbon  
Calouste Gulbenkian Foundation

# Innovate to Humanise the Justice System for Victims

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This project was funded by  
the European Union's Justice  
Programme (2014-2020)





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**Innovate to Humanise  
the Justice System  
for Victims**



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## About the Conference

The right to information is the cornerstone of victims' rights as it is contingent upon its full exercise that a victim may become aware of and benefit from the set of rights established at EU and national level.

The infovictims model is a recognised best-practice in providing information to victims of crime, now available and adapted to the justice systems in Austria, Czech Republic, France, Greece, Ireland, Italy, Poland, Portugal and Scotland.

This Conference is the final event project Infovictims 3rd edition and will be devoted to debate permeant innovative ways of providing information and communicating with victims. Innovation, information and communication in humanising the justice system for victims is, thus, both the theme and the guiding thread of all presentations, with highlight to topics such as:

- Victims Rights' Package: What Lies Ahead?
- Victims' Right to Information: the Infovictims Model
- Innovation in hearing victims of crime
- Do's and don'ts in communicating with victims



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